At the Corner of Case Review and CQI

What can case reviews do for you?

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Meet the Presenters:

- Jaclyn Ek
- Megan Rivers
- Julie Cockerton
- Irene Serwanga
- Julie Anders-Balogh
- Karena Brown
- Jayson Hunt
Meet the Audience

Where are you from?
What is your role in your organization?
Are you a certified case reviewer?
Do you do case review quality assurance?
Measures
CFSR Outcome Measures

SAFETY

Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect.

Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate.

PERMANENCY

Permanency Outcome 1: Children have permanency and stability in their living situations

Permanency Outcome 2: The continuity of family relationships and connections is preserved for children

WELL BEING

Well-Being Outcome 1: Families have enhanced capacity to provide for their children’s needs.

Well-Being Outcome 2: Children receive appropriate services to meet their educational needs.

Well-Being Outcome 3: Children receive adequate services to meet their physical and mental health needs.
Purpose and Expectations

**Purpose:** To gain a basic understanding of the importance of what can be learned throughout the entire case review process and applied to continuous quality improvement.

- **Case List**
  - Documentation
  - Data Entry

- **Interviewing**
  - Engagement

- **Case Completion**
  - Strengths
  - Areas Needing Improvement
Bus Stop Brainstorming Activity

Get into three groups

What can we learn in the inquiry process?
What can we learn through interviews?
What can we learn about Safety, Permanency, Well-Being?

Chart the session on each topic
Select a volunteer to report out
Final Thoughts and Questions

Audience Q & A
Thank You

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