Introduction to Core for Social Workers

Northern Academy

PLAN FOR THE DAY

- Welcome and Introductions
- Overview of materials
- Demographic Surveys
- Classroom expectations / Evaluations
- eLearnings
- Field Activities
- eLearning practice
- Q&A/wrap-up

WELCOME & INTRODUCTIONS

- Name
- County
- Position
- Hopes for Core
**Cohort Information**

- Duration: 8 months (10 modules)
- Locations: Please refer to class flyer
- Class duration: 9am – 4pm
  - Strict attendance policy, please be on time!
- Welcome packet handouts:
  - Cohort flyer
  - Guide to successfully completing Core for Social Workers
  - Social Worker Passport
  - Core resources
  - Field Activity and eLearning information

**Attendance Policy**

- Strict attendance policy due to training mandates
- Please make every effort to attend all classes and arrive timely
- If you miss any portion of a class for any reason (illness, court, etc.) you will need to make-up the class
  - Please note: if you have to miss a class, it could take several months to make it up
  - For all make-ups, please e-mail academy@ucdavis.edu and request available dates/locations to make up a class
- Please complete signature page on page 18 of your welcome packet and return to Academy staff

**Social Worker Passport**

- Please keep track of this document – list all completion dates
Northern Academy Website
Link: http://humanservices.ucdavis.edu/northern-academy

Self Reporting: Student profile

Log-in to Student Portal

I have an account already
If you know your User Name and Password you may log in here. Note: If you are trying to log in to access your online course please visit our Online Learning Center.
If you do not know your User Name and Password but you have taken a class with UC Davis Continuing and Professional Education, you are already

I am a new user
If you have never taken a class at UC Davis Continuing and Professional Education, simply follow the prompts to create your student account. Please note, students must create their own account using their own contact information. You should never create an account for another person. If you are enrolling someone for another person or

IN-PERSON CLASSES
• All classes begin at 9am and end at 4pm daily
• Please sign in at the beginning of each class TOPIC.
  ✓ Please note some classes are full day (one sign-in) and some days will consist of two half-day classes (two sign-in sheets)
• Please bring all required classroom materials to class
• Please be prepared to participate in class discussions – classes are focused on skill development utilizing group activities
  ✓ Have fun and be open to learning from each other!
• Please bring an electronic device if you have one (a few iPads will be available for check-out)

Technology based classes
• Welcome to the Center for Human Services Resource Barn!
• Core is a technology based program

Go to this link:
http://bit.ly/CoreForSW
Or….Google:
Core for Social Workers – OER Commons

Core Academy Resource Page

http://bit.ly/CoreForSW

Core for Social Workers – OER Commons
All required classroom materials and links to field activities are on this page under “Participant Resources”

Download: Core for Social Workers Passport (updated August 2017)

**Classroom Materials**
- Module 1 (Foundation Part 1)
- Module 2 (Foundation Part 2)
- Module 3 (Engagement)
- Module 4 (Assessment Part 1)
- Module 5 (Assessment Part 2)
- Module 6 (Case Planning & Service Delivery)
- Module 7 (Informing and Adapting: Transitions)
- Module 8 (Final / Grading)
- Module 9 (Managing Change)

**Field Activity Materials**
- Module 3 Field Activities
- Module 4 Field Activities
- Module 5 Field Activity
- Module 6 Field Activities

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**Core for Social Workers at a glance**

10 modules - Total duration of 8 months

- 29 classes
- 22 E-Learns
- 9 Field Activities

- Classes are intended to be completed in order as each subsequent module builds on the last.
- eLearns = knowledge & theory
- Classroom = skill building & class activities
- Field activities = on the job skill application
California Integrated Child Welfare Core Practice Model (ICPM)

Existing and Emerging Initiatives
- California Partners for Permanency (CAPP)
- Continuum of Care Reform (CCR)
- Family to Family (F2F)
- Katie A.
- Linkages
- Parent Partners
- Quality Parenting Initiative (QPI)
- Resource Family Approval (RFA)
- Safety Organized Practice (SOP)
- Wraparound

Core Training Blocks

Practice Areas
- Foundation
- Engagement
- Assessment
- Case Planning and Service Delivery
- Monitoring and Adapting
- Transition

Core Modalities/Sequenced Content

100 Level (Modules 1-7)
- On-line knowledge based training
- Classroom skills based learning
- Field based transfer of knowledge and skills learning

200 Level (Module 8-10)
ONLINE EVALUATIONS

- All classes have TWO satisfaction surveys
  - Academy paper survey
  - CalWEC online survey
- Please bring a laptop, iPad or smart phone to complete online evals
- Some classes have additional evals (embedded evals and end-of-block evals)
- Bit.ly links are as follows:
  - Satisfaction Survey (all modules): bit.ly/satisfaction
  - Embedded Evaluation (Modules 3-6): bit.ly/embedded
  - End-of-Block Evaluation (Modules 8-10): bit.ly/endofblock

DEMOGRAPHIC SURVEYS

- Demographic information is gathered to help California gain a broader understanding of its child welfare workforce.
  - This information will be used to inform workforce development and retention efforts across the state.
  - Survey completion is voluntary, however we hope you will participate in order to provide us with this valuable information to assist statewide workforce development efforts.
  - Please take 10 minutes to complete the survey

E-LEARNINGS

- eLearnings: Please look out for an e-mail from “Infrastructure Canvas”
  - Link: https://extensiononline.ucdavis.edu/login/canvas
  - First eLearning (Child and Youth Development) will be completed during Module 1, Day 1: Introduction to Core for Social Workers
  - Please complete all eLearnings timely - Classes build on eLearnings!
First time users

- Type in your e-mail address and select “forgot password”
- After you update your password, you will be redirected to Canvas to enter your new login information
Self Reporting: Canvas for eLearnings

Courses I'm Taking
- Canvas Student Guide
- Canvas Program Administrator Guide
- UC Davis Extension Canvas Instructor Training

Summary of 3 Core Websites

- Where you find all Core Curriculum
- Where you download/print Trainee Guides
- Where your field advisor completes field activity completion survey

Academy Website: [https://humanservices.ucdavis.edu/northern-academy](https://humanservices.ucdavis.edu/northern-academy)
- Where you registered for Care
- Where you can find all upcoming Care classes if you need to make up
- Where you can login to your student portal to view official grades for all classes
- Where you can drop classes

Canvas for eLearnings: [cpeonline.ucdavis.edu](http://cpeonline.ucdavis.edu)
- Where you take your eLearnings
- Where you can view unofficial grades for eLearnings
**Field Activities**

- Please complete activities timely so you don’t get behind!
- Identify your Field Advisor and start the conversation early!
- Field Activity Guides (9 activities total): [https://www.oercommons.org/authoring/21058-core-for-social-workers-field-activities/overview](https://www.oercommons.org/authoring/21058-core-for-social-workers-field-activities/overview)
- Some ideas/best practices shared from various counties:
  - Separate e-learning labs for protected time
  - Group work for field activities: Fairness & Equity; ICWA
  - Bundling: Interviewing, Exploring family relationships and a teaming activity (i.e. Initial Case Plan, Case Plan update, etc.)

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Field activity materials are linked from main Core Resources page under “Participant Resources”

*Download: Core for Social Workers Passport (updated August 2017)*

**Classroom Materials**
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- Module 3 (Engagement)
- Module 4 (Assessment Part 1)
- Module 5 (Assessment Part 2)
- Module 6 (Case Planning & Service Delivery)
- Module 7 (Monitoring, and Adapting; Transitions)
- Module 8 (Managing Case Plans)
- Module 9 (Managing Case Confl)

**Field Activity Materials**
- Module 3 (Field Activities)
- Module 4 (Field Activities)
- Module 5 (Field Activity)
- Module 7 (Field Activities)

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All field activity guides and the completion survey link are found on this page:

**Core for Social Workers Field Activities**

This resource provides Core participants and field advisors with access to the required field activities and field guides associated with Core for Social Workers in Northern California.

Looking for more Core and Field Advisor resources? Visit the Core Resources page to get started.

Not sure what you’re looking for? Return to the Academy’s Resource Bar for additional options.

**Getting Started**

These documents provide a brief overview of the field guides and the field activities that are featured on this page.

Download: Field Guide Instructions
Example: Interviewing field activity

Module 3: Engagement Field Activities

Interviewing

This field activity provides an opportunity for child welfare workers to prepare for and complete an interview with a family member, caregiver, youth, or stakeholder.

Download: Interviewing Field Activity v3.1.pdf

• Field Activity Completion Survey

Field Advisor Training Requirements

• Field Advisors may be the social worker’s supervisor or other designated person who will support the worker as they complete their field activities.

• All Field Advisors must complete the following training requirements:
  • Two-day Coaching Institute
  • One-day Field Advisor and the Field Guide: Understanding the roles and responsibilities

Role of the Core Field Advisor

The field advisor will meet with and support the new social worker before, during, and after identified field activities as follows:

1. Promote a learning environment and utilize appropriate coaching strategies, tools and techniques to promote desirable and sustainable growth for the worker.

2. Promote knowledge and skill development that aligns with the desired practice.

3. Track completion of field activities.
Field Activity Guides

- Field Activity Guides are provided for each field activity that includes the following information:
  - Learning objectives for the activity
  - Description of the activity
  - Field Advisor and Social Worker tasks:
    - Before the Activity
    - During the Activity
    - After the Activity
  - Applicable worksheets / resources
- Please note: Field activities should be completed using active cases whenever possible.

Field Activities at a glance

Module 3: Engagement Block
- Interviewing
- Exploring Family, Extended Family, Community, and Tribal Connections
- ICWA and working with Native American Tribes
- Fairness & Equity

Module 5: Assessment Block (Part 2)
- Collaborative Assessment, Planning and Support: Safety & Risk in teams
- Completing SDM Assessment tools

Module 6: Case Planning & Service Delivery Block
- Collaborative Assessment, Planning and Support: Initial Case Plan

Module 7: Monitoring & Adapting; Transition Block
- Collaborative Assessment, Planning and Support: Case Plan Update
- Collaborative Assessment, Planning and Support: Transition Plan

Review the Module 3 Field Activities:

ICWA
Fairness and Equity
Exploring Relationships
Interviewing
ICWA and Working with Native American Tribes

Description of Activity:

• This field activity provides an opportunity for child welfare workers to identify local ICWA resources to support child welfare outcomes and reinforce the value of keeping an Indian child connected to culture and community.

• The Field Advisor and worker will review the information together and discuss how this relates to the purpose of ICWA and the value of keeping a child connected to their culture and community.

Fairness & Equity

Description of Activity:

• This field activity provides an opportunity for child welfare workers to explore data related to disparity, practices that promote fair and equitable treatment with individuals interacting with the child welfare system, and ways that bias can be discussed and addressed in day-to-day practice to improve outcomes for children and families.

• Please note: If the Social Worker has an active caseload they MUST use one of their cases for this activity.

Interviewing

Description of Activity:

• This field activity provides an opportunity for child welfare workers to prepare for and complete an interview with a family member, caregiver, youth, or stakeholder.

• The trainee will prepare for this activity by:
  • Identifying interview participants, information to be collected, and goals of the interview

• Following the interview, the trainee will reflect on what worked well, any challenges or opportunities for upgrade during the interview, and next steps.
Exploring Family, Extended Family, Community, Tribal Connections, and Relationships

Description of Activity:
• This field activity provides an opportunity for child welfare workers to develop a genogram, eco-map, or safety circle to help identify family, extended family, community, and tribal connections that may provide support and permanent connections for children, youth, young adults and families.

Review the Module 5 Field Activities:
Completing SDM Tools
Safety & Risk in Teams

Completing SDM Assessment Tools

Description of Activity:
• The Social Worker will complete one of the following safety tools:
  • Hotline Assessment Tool
  • Safety Assessment Tool
  • Substitute Care Provider Safety Assessment Tool
  • Reunification Reassessment Tool
• AND
• The Social Worker will complete one of the following risk tools:
  • Family Risk Assessment Tool
  • Family Risk Reassessment for In-Home Cases Tool (Family Maintenance)
  • Reunification Reassessment Tool (Family Reunification)
• Please note: if the Social Worker has an active caseload they MUST use one of their cases for this activity.
Collaborative Assessment, Planning and Support: Safety & Risk in teams

Description of Activity:
• The social worker will participate in or observe a team meeting where safety and safety planning are discussed with a family.
• At the conclusion of the meeting, the trainee will have participated in developing a plan that ensures safety for the child/youth.
• Please note: If the Social Worker has an active caseload they MUST use one of their cases for this activity.

Review the Modules 6 & 7 Field Activities:

Initial Case Plan
Case Plan Update
Transition Case Plan Update

Collaborative Assessment, Planning and Support: Initial Case Plan

Description of Activity:
• During this field activity, the child welfare worker participates in or observes a case planning meeting with a family to develop the initial case plan.
• Examples:
  • Safety planning meeting
  • Safety mappings
  • TLP meetings
  • Child & Family Team meetings
• Please note: If the Social Worker has an active caseload they MUST use one of their cases for this activity.
Collaborative Assessment, Planning and Support: Case Plan Update

Description of Activity:

- During this field activity, the child welfare worker participates in or observes a case planning meeting with a family to develop an updated case plan.

- Please note: If the Social Worker has an active caseload they MUST use one of their cases for this activity.

Collaborative Assessment, Planning and Support: Transition Plan

Description of Activity:

- During this field activity, the child welfare worker participates in or observes a case planning meeting with a family to develop a transition case plan.

- Please note: If the Social Worker has an active caseload they MUST use one of their cases for this activity.

Field Activity Tracking
Field Activity Tracking

• Field Activities are tracked using a survey that is completed by the Field Advisor after each field activity is completed.
• Field Advisors are encouraged to complete the survey after each activity is completed vs. waiting until all activities are completed (this ensures up to date records).
• Link to the survey on the Field Activity web page and in the Social Worker Guide to Completing Core.
• Questions?

Example: Interviewing field activity

Module 3: Engagement Field Activities

Interviewing

This field activity provides an opportunity for child welfare workers to prepare for and complete an interview with a family member, caregiver, youth, or stakeholder.

Download: Interviewing Field Activity V3.1.pdf

• Field Activity Completion Survey

Field Activity Survey:


Core 3.0 Field Activity Completion Survey

This form can capture multiple field activities completed, but is limited to one social worker per entity.

Please note: This survey should only be completed by the Field Advisor. Core participants cannot complete this on behalf of themselves.

First and Last Name

Field Advisor
Lessons Learned

• Social Workers often come to Core not knowing who their field advisor is.
• Field Advisors and Social Workers should have a conversation at the beginning of Core to develop agreements, roles, and start planning for field activities.
• Counties should have a plan for who will be Field Advisors ahead of time BEFORE Social Workers begin Core.
• Social Worker Passport and Guide have field activities listed and a link to the field activity completion survey
• Field activities may sound overwhelming but they aren’t such a big deal – they are OK!